### Ú.S

## Co-creation Cycle Campaign Ghent







# Hello!



### I am Evelien Marlier

I am here because I like to get people moving

### My 'boss': European Passengers' Federation



### 35 members 20 countries

#### Horizon 2020 projects



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#### Your idea can move the world!

Share your innovative idea!

Improve Public Transport in our cities!

## **Cycle Campaign Ghent**

#### **Context in Ghent**





#### Goal of the project

#### "How can we motivate Students to cycle more?"





We believe that you create better products by putting the users central

## User experience



#### Phase 1: Research ( by students marketing)

- Surveys
- Interviews
- Countings

#### Phase 1: Research

#### 'What would motivate you to change your mobility behaviour?'

- get rewards: 78%
- safe money: 70%
- get discounts: 64%
- physical fitness and health: 58%





#### Phase 2: Co-Creation Workshops

- Informal setting
- Small reward for participants

#### Phase 2: Co-Creation Workshops

Main findings: create competition, use app, original communication, rewards

#### Phase 3: work out ideas campaign





#### Phase 3: work out ideas campaign Color bike event

## 000

Femke

#### Phase 3: work out ideas campaign

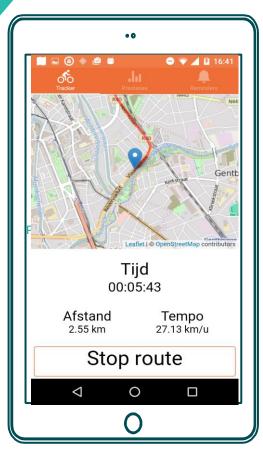
Compton

## Create app.

#### Phase 3: work out ideas campaign

# Goe Gefietst: The app.

### Developed by students computers science



#### Gather data to improve cycle policy



per jaar

etsers

#### Phase 4: launch campaign March 21th

# Goe Gefietst: The movie...





#### Phase 5: Evaluation



Tips and tricks co-creation campaign

- \* find enthusiastic students/ partners/sponsors
- \* social media not enough
- \* don't forget the professors
- \* get in line with local policy







## Thanks!

More information:

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